



COMFORT COURIER



Authorized Dealer

Serving homeowners and businesses in the Greater Lehigh Valley since 1929

1226 Stefko Blvd., Bethlehem, PA 18017 • 610-868-8566 • www.dbrothers.com

HOLIDAY 2024

Yes, You CAN Brighten This World!

Okay, maybe brightening this whole complicated world is a bit of a stretch. But you can make the world shine for a local youngster with a present to open on Christmas morning. For a child who might otherwise not be remembered this Christmas, opening that gift also opens up a world of joy and happiness and caring...and knowing someone remembered him or her.

For over a decade, Deiter Bros. has teamed up with Toys For Tots, local volunteers dedicated to getting toys to local kids who might otherwise be forgotten on Christmas. They do the wrapping and distribution. **All you have to do is bring a suitable new toy for a boy or girl (up to age 12) to Deiter Bros.' locations in Bethlehem or Easton between now and Dec. 13.**

Please see the facts below. And join us in making a local child's world brighter this Christmas. Thank you.

Warmest Holiday Wishes, from Our Family to Yours!



James G. Deiter,
President, Deiter Bros.



DROP OFF TOYS

NOW through December 13, 2024
Monday to Friday, 8 am to 5 pm

Drop off a new toy* at locations below
and we'll get it to Toys For Tots in time for Christmas:

Deiter Bros. BETHLEHEM – 1226 Stefko Blvd.
or **Deiter Bros. EASTON – 1000 Bushkill Dr.**

For pick-up at your home or business, email: T4T@dbrothers.com
More facts? Call 610-868-8566.

* Toys, games, arts, electronics or sporting goods appropriate for boys and/or girls up to age 12. NO NEED FOR HOLIDAY WRAPPING. Keep all toys in original packaging. No food items or toys resembling weapons, please.

IN THIS ISSUE

10 **Winners**
of
FREE Heating Oil
or Propane

In this *Comfort Courier* there are **10 customer account numbers** hidden throughout the articles. If one of them is yours, you are an **INSTANT WINNER** of \$50 worth of EnviraFuel® heating oil or propane.

We have included your customer account number in the newsletter announcement email. Check your number, then read the *Comfort Courier* carefully. If you spot your number, give us a call and we will immediately credit your account with \$50 worth of EnviraFuel® heating oil or propane.

GOOD LUCK!

During the Holidays and Throughout the Year, Deiter Bros. is Here for YOU

Meet the Team You Can Count On



**Jennifer Deiter
Wisniewski**
General Manager

Jen represents the fourth generation of the Deiter Family to be actively involved in our daily operations. Having grown up in a family business built on 95 years of customer service, she leads the friendly in-house team that “makes the magic happen” when customers call for any reason—service, fuel deliveries, billing, payment plan programs, you-name-it. When our customers need help, Jen makes sure that they get the answers (and action) you need and deserve.

“As a family business, we take a lot of pride in treating every customer with the same warmth and helpfulness as we would a family member. People often tell me how nice our people are both over the phone and in person. I guess it’s part of our company culture, but it’s just the common sense of the Golden Rule—treat others as you wish to be treated. It’s the way our family business has worked for 95 years. and like my grandfather Jim Deiter used to say—if it ain’t broke, don’t fix it. Merry Christmas to all of you valued Customers and your families!” —Jennifer



Scott Weidner
Service Operations
Manager, Residential
& Commercial HVAC

With 20 years of experience in Deiter Bros. HVAC operations, Scott has seen and done it all—from home systems up to large 35784 commercial HVAC system design, specification, installation and ongoing service. Keeping up with the ever-changing technology in indoor heating, cooling and air quality is one of Scott’s specialties, and to call him “obsessed” with the latest innovations in HVAC design and products would not be an understatement. To keep Deiter Bros. customers comfortable AND save them energy bucks in the bargain, Scott is our top go-to guy.

“One of the great things about working with Deiter Bros. is how the company is constantly investing in new technologies, tools and the training for our service teams. The HVAC industry never stands still and neither do we. By staying on the leading edge of our industry, Deiter Bros. customers can always be assured of getting the best advice, service and value for their HVAC investment.” —Scott

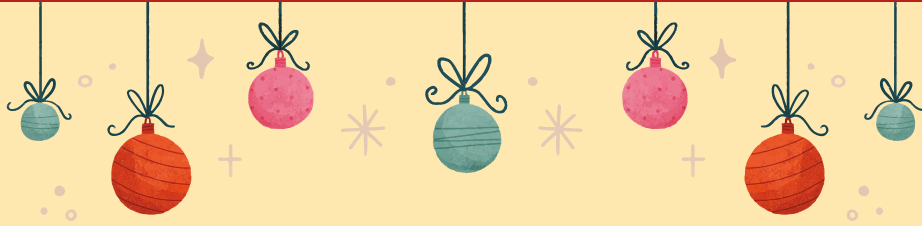


Eric Warner
Operations Manager,
Propane Division

Having worked in a family propane business prior to joining Deiter Bros. a number of years ago, Eric has more than two decades of experience in the propane industry. He knows what makes great service click because he’s worked in all propane service sectors—from field service tech to delivery driver and customer satisfaction specialist, up to his current post as Operations Manager. Industry-wise, the future of propane is bright because it is America’s most abundant, cleanest-burning natural energy form. It’s also bright because we have Eric leading Deiter Bros. Propane Team.

“With their first phone call, consumers experience the difference between Deiter Bros. and 768425 ordinary propane companies. Our people are empowered to help customers in meaningful ways—like on-time delivery schedules, better pricing and real people on the phone...never a recording. With Deiter Bros. Propane, customers know they have a partner looking out for their best interests. That’s the only way that we work here at Deiter Bros. Propane...and in my experience, the only way that DOES work!” —Eric

Holiday Safety is a MUST!



- **CHRISTMAS TREES:** For a live tree, make sure it's fresh; if needles fall off when you bend them, it's not. Keep it watered to keep it from drying out.

For an artificial tree, look for the fire-resistant label. Never hang electrical lights on a metallic tree.

Keep all trees away from fireplaces, radiators and 771905 heat sources. And always turn off all indoor holiday lights when going to bed or leaving the house.



- **CANDLES:** Two out of every five home fires are caused by candles. Keep them away from decorations, blankets, all combustibles... and especially, children!
- **HEATERS:** Furnaces and boilers should be checked annually by certified experts like Deiter Bros. Likewise, chimneys should be cleaned regularly by professionals. Space heaters should be placed on flat, level surfaces where they cannot be bumped or tripped over...especially by 92106 pets and kids.
- **COOKING:** Unattended and distracted cooking are major causes of holiday home fires. Keep an eye on EVERYTHING on or in the stove. Keep an updated fire extinguisher handy just in case.



And Don't Forget Holiday PROPANE SAFETY!

- **Prepare your tank.** Before weather gets bad, make sure your tank is full. It's considered full when the gauge reads 80%. If it's low, call Deiter Bros. Propane NOW for timely delivery.
- **Keep your driveway clear.** Make sure our delivery truck and driver's path to your tank is clear of snow, ice, overgrown 139081 foliage and debris.
- **Don't plow snow against your propane tank.** Snow and ice against your tank can affect how it feeds into your home.



PROPANE SAFETY

Anytime a NEW Propane Appliance or Heating System is Installed in your home or business, notify Deiter Bros. so we can perform an up-to-date leak and safety check on your system.

Get Safety SMART

Watch Our Propane Safety Video from the Link Below.

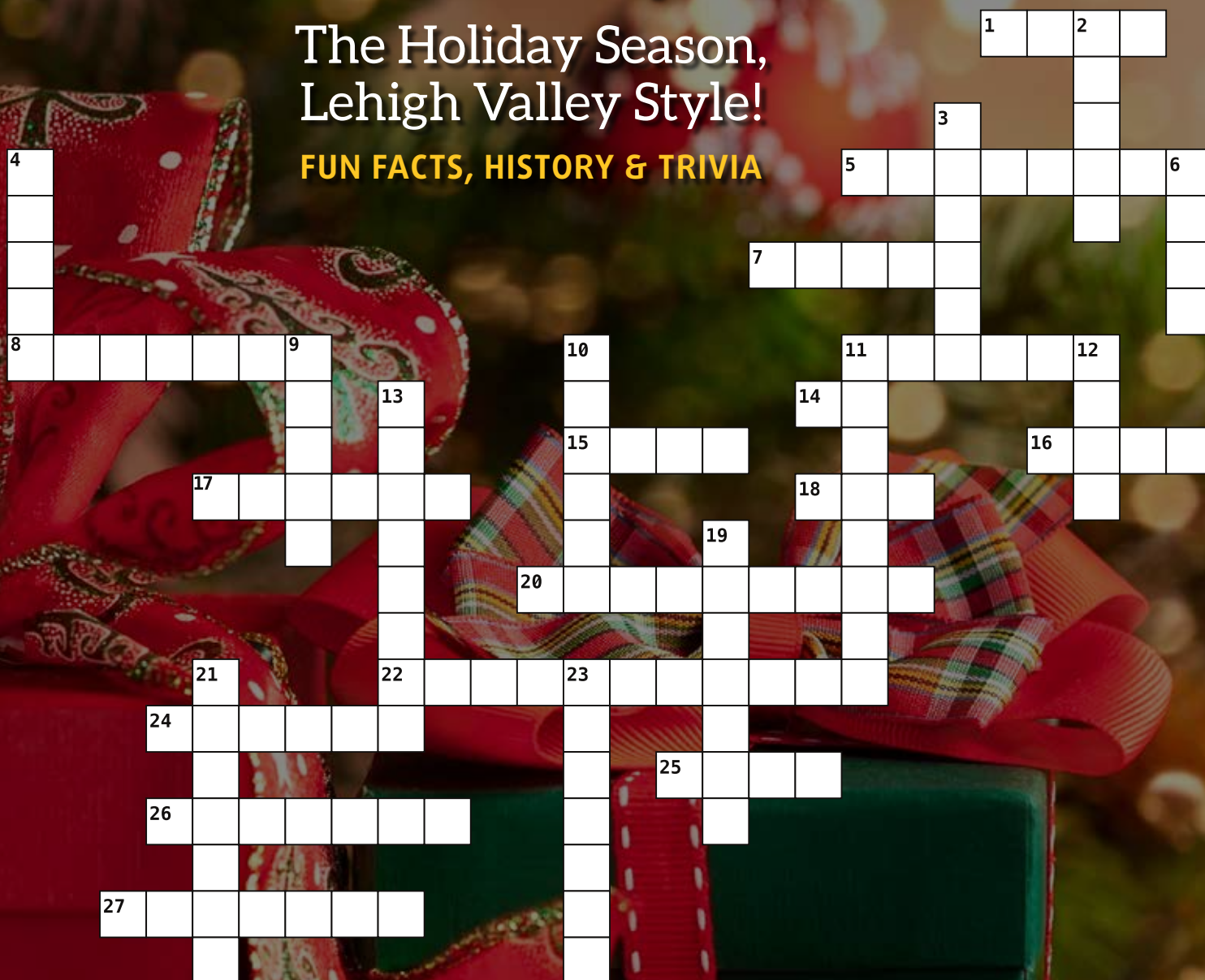
What to Do If You Suspect a Gas Leak:
[https://propane.com/safety/safety-articles/
what-to-do-if-you-smell-gas/](https://propane.com/safety/safety-articles/what-to-do-if-you-smell-gas/)





CrossWise PUZZLE

Test Your Knowledge of
The Holiday Season,
Lehigh Valley Style!
FUN FACTS, HISTORY & TRIVIA



PLAY ONLINE: Go to <https://crosswordlabs.com/view/holidays-lehigh-valley-style>

PLAY ON PAPER: Go to www.dbrothers.com/newsletter.cfm and download a PDF to print out

ANSWERS? Go to www.dbrothers.com/newsletter.cfm and download a PDF

ACROSS

1. Renowned Bethlehem choir
5. Star style unique to Lehigh Valley
7. Sweetest New Year's Eve drop at SteelStacks
8. Holiday cheapskate
11. Yuletide songs
14. Repeat 3 times to imitate Santa
15. Rudolph's rosy proboscis
16. Traditional Pennsylvania Dutch holiday train display
17. Heating service family keeping 268277 holidays warm for 95 years
18. Name of local "Mouse Before Christmas" puppet star
20. Christmas City, USA
22. Donations brighten Christmas morn for local kids
24. Illuminating Allentown drive in the Parkway
25. Shopping this famed Allentown store is now history
26. Test these in smoke and CO detectors before holidays
27. He almost shot his 265307 eye out

DOWN

2. Allentown theatre company famed for "A Christmas Carol"
3. Most popular Christmas tree species
4. Diminutive holiday 765290 helpers
6. Paris Christmas
9. Blue Christmas crooner
10. Peaceful Easton holiday tradition
11. Not deciduous trees, fir sure
12. First name of bully in "A Christmas Story"
13. Look, under the tree!
19. Lightning-fast flying reindeer
21. Hallmark movie "_____ in Bethlehem, PA"
23. Warms home 9797 for cozy holidays



Ho Ho Holiday Specials

Get On Board NOW
Before These Savings Fly Away!



\$50.00 OFF* Any HVAC System PLANNED MAINTENANCE AGREEMENT

Ultimate Prevention, Protection
& Peace-Of-Mind for Any HVAC
System in Your Home or Business!

• Heat Pumps • Central Air
Conditioners • Gas, Propane,
Oil Furnaces, Boilers & Hot Water
Heaters

Includes:

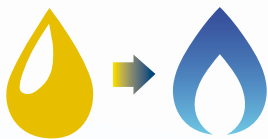
- Annual Preventive Maintenance, Cleaning & Tune-Up
- Priority Dispatch If You EVER Need Service
- No Overtime Charges (Yes, Even Holidays & Weekends!)
- 20% Discount on ALL Repairs

*2-Year Agreement Required for This One-Time Offer.

Multiple HVAC Systems? Lock In Now & Save Even More!
Contact Us NOW For Your BEST PRICE OF THE YEAR!

\$400.00 OFF New Heating Oil Replacement TANK Or 0% Interest Financing for 12 Months

Up To \$1000.00 OFF** CONVERSION From Heating Oil to PROPANE



**Offer based on automatic propane
delivery for 3-year term.

High-Efficiency, Clean & Green Heat PLUS Propane
Energy for Cooking, Hot Water, Fireplaces & More!

- **\$500 OFF** If Changing Out Just the Fuel Burner**
- **\$1000 OFF** for Complete Conversion to a New,
High-Efficiency PROPANE Heating System!**

LIMITED INVENTORY:

Please Contact Us NOW to Ensure BEST PRICE and INSTALLATION SCHEDULE!

CALL: **610-868-8566**

EMAIL: comfort@dbrothers.com

All Offers Expire New Year's Eve 12/31/2024

Up To **\$500.00 OFF** Any New HEAT PUMP



American Standard
HEATING & AIR CONDITIONING

Based On Energy Efficiency Rating:

- **\$500 OFF** Heat Pumps with Energy Efficiency Rating of 18 SEER or Higher
- **\$250 OFF** Heat Pumps with Energy Efficiency Rating of 16 or 17

TOP AMERICAN-MADE QUALITY!

CALL NOW to SCHEDULE EARLY INSTALLATION!





The Flight Before Christmas (That Almost Wasn't)

Dne cold Christmas eve
while flying his rounds
Santa's sleigh started making
some very strange sounds.

With a "conk" and a "clunk"
that old sled stopped mid-flight
and fell from the sky
filling Santa with fright.

He screeched to a stop
in a dark city alley,
checked his GPS reading
and it said: Lehigh Valley.

With his reindeer entangled
and his toy sacks a mess
Santa slumped in despair,
"No more Christmas, I guess."

"Perhaps I can help,"
came the voice of a man
who wheeled up to the scene
in a Deiter Brothers van.

"My job is to fix
heating systems, old friend,
but I bet I can get
your sleigh going again!"

The man went to work
checking drive belts and gears
then smiling he said:
"Your problem's right here."

"The turbostrat intakes
are clogged with stardust
and the reindeer control pod
is frozen with rust."

From his van the man came
with a shiny new part
plugged it in and the sleigh
roared to a start.

Santa shook the man's hand,
couldn't thank him enough.
"You Deiter guys really DO
know your stuff!"

After saying his thanks
Santa soared off on his flight.
And as the Deiter man marveled
at the magical sight,
a cheerful voice boomed
through the silver moonlight...

**"Merry Christmas To All
and To All A Warm Night!"**

121327

